



Montgomery County Animal Care and Control

2019

Annual Report

Field and Shelter Activity

Montgomery County Animal Care & Control
2019 Field and Shelter Activity Report

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Introduction

Montgomery County Animal Care and Control continues to strive to be a well-respected community leader and primary source for the optimal care and protection of animals and people in Montgomery County.

Mission

Our mission is accomplished through working in compliance with state and local regulations; cooperation with area Veterinary clinics, animal organizations, and animal rescue groups; advancing community and staff education and by serving for the protection, welfare and adoption of animals.

Adoption

MCACC adopted 1,649 animals in 2019. We promote all of our adoptable animals through local media outlets and radio stations such as Clarksville Now, Leaf Chronicle, 100.3 WVVR The Beaver Radio Station, 97.5 WZZP The Z Radio Station, Facebook, Twitter, and Instagram. You will see our pet of the week on Wet Nose Wednesdays on 97.5 the Z.

In 2019 We also entered into a partnership with Clarksville Police Department called Paws on Patrol. Members of the Clarksville Police Department come every other Wednesday and take our adoptable dogs to a local coffee shop where patrons can have a puppy latte with our adoptable dogs and mingle with Clarksville's Finest.

Several adoption events were held throughout 2018 including Wags to Wings Octoberfest, Super Hero's Adopt Event, and Shoppes at Sango were some of our bigger events this past year. We also held several adoption promotions through 2018 that were sponsored by local organizations such as The Angel Fund of Montgomery County, Humane Society of Clarksville/Montgomery County, we were also able to spay/neuter to adopt numerous animals that were sponsored by members of our community. MCACC Also held an adoption/education event at Google over the summer as part of their safety fair for onsite staff.

We also introduced several new adoption programs in 2018 to help move less desirable dogs and cats out of the shelter and into loving homes. The Golden Whiskers Club helps find homes for those dogs and cats that are 6 years of age or older, Lonely Hearts Club for those dogs and cats that have been in shelter for more than 30 days, and Pets for Patriots pairs veterans with special needs with dogs or cats that need extra training or care. We also partnered with Nutrena Brand Dog Food's and Rural King promoting adoptable dogs and cats. This was all in addition to numerous other offsite events, shelter tours, organization presentations and other community related services provided by MCACC.

Rescue and Foster

MCACC worked with over 65 rescues throughout Tennessee, Kentucky, Illinois, and Missouri including several rescues throughout the eastern United States and Ohio River Valley. We were able to place 1,249 animals in licensed rescues in 2019. We were able to not only transfer adoptable animals but also those animals requiring behavioral modification, medical care, or provide homes for animals that were terminally ill. Animals moving to rescue were promoted through phone and social media contacts by Shelter Staff.

MCACC placed 382 dogs and cats into foster homes in 2019. Most foster animals included those animals that were a nursing mother with kittens or puppies that were too young for adoption or those animals that were heartworm positive, had a significant injury requiring recovering, or other medical related reasons.

Education

MCACC is working hard to increase its educational campaign in Montgomery County and the City of Clarksville through promoting responsible pet ownership, bite prevention, animal behavior modification, lost and found animals and general animal information. Shelter Staff and Volunteers gave shelter tours to local children's organizations such as the Girl Scouts, Cub Scouts, and school groups. MCACC is working to establish a partnership with Montgomery County Schools to implement animal humane education programs in local schools.

Volunteers

MCACC is proud to have many awesome volunteers from within our own community who are vital to the mission at Montgomery County Animal Care and Control. Volunteers provide day to day socialization and enrichment to all of our animals that are in our care and waiting for adoption, foster homes for animals until they are ready for adoption, provide education and awareness, and assist with staffing at onsite and offsite events.

Pet Identification

Montgomery County Animal Care and Control continued to educate and stress the importance of pet identification in Montgomery County in 2019. Ensuring that all pets are properly identified was one of our highest priorities in 2019. As part of the new pet identification policy, all dogs and cats that enter the shelter must be properly microchipped before being reclaimed or adopted. Over 1200 dogs and cats were microchipped by MCACC in 2019.

Key Highlights 2019 Annual Report

2019 was an extremely busy year for Montgomery County Animal Care and Control as we had many new programs that were introduced in the latter part of 2018 that had primary effect to MCACC and its animals in 2019. Some of those new changes are an Owner Surrender Policy implementing an Owner Surrender diversion policy to help keep owned pets out of the shelter and in loving homes.

In late 2018 we also introduced a new mandatory microchipping policy requiring all adopted and reclaimed pets to be microchipped at MCACC before going home.

As always, MCACC is striving to become a no kill shelter by working hard each and every day to reduce our euthanasia numbers and increase our live release rate of animals into loving and caring homes. Keeping animals out of the shelter is a daily struggle that requires our entire staff to work hard each day to find loving homes, rescues, and other shelters that are willing to provide and find those loving homes for our pets.

- ❖ Animal Control Officers responded to over 5,300 Calls for Service in Montgomery County, an increase of 1.9% from 2018.
- ❖ January and March were our most active months in 2019 as opposed to April and May of 2018.
- ❖ Our call response was primarily between 8AM and 2PM, most of which consisted of stray animals. Higher priority calls normally came into the shelter between 2PM and 8PM each day.
- ❖ 4,413 Animals entered the shelter in 2019 a 3.7% increase from 2018
- ❖ 660 Owner Surrender in 2019 down from 868 in 2018 a 24% decrease in Owner Surrenders from 2018 to 2019
- ❖ There was an over 3% increase in the number of stray and abandoned animals in Montgomery County for 2019.
- ❖ 54% of animals taken into the shelter were from the field while 46% were over the counter.
- ❖ Most intakes occurred between the hours of 10AM and 4PM each day.
- ❖ 1,634 Pets were adopted from MCACC in 2019 a 7% increase from 2018.
- ❖ 615 Dogs and 40 Cats were reclaimed by their owners or returned home in the field a 11% increase from 2018.
- ❖ 302 Dogs were euthanized in 2019 a decrease of 17% from 2018
- ❖ 539 Cats were euthanized in 2019 a decrease of 18% from 2018
- ❖ The Live Release rate for MCACC was 81% in 2019 a 7% increase from 2018

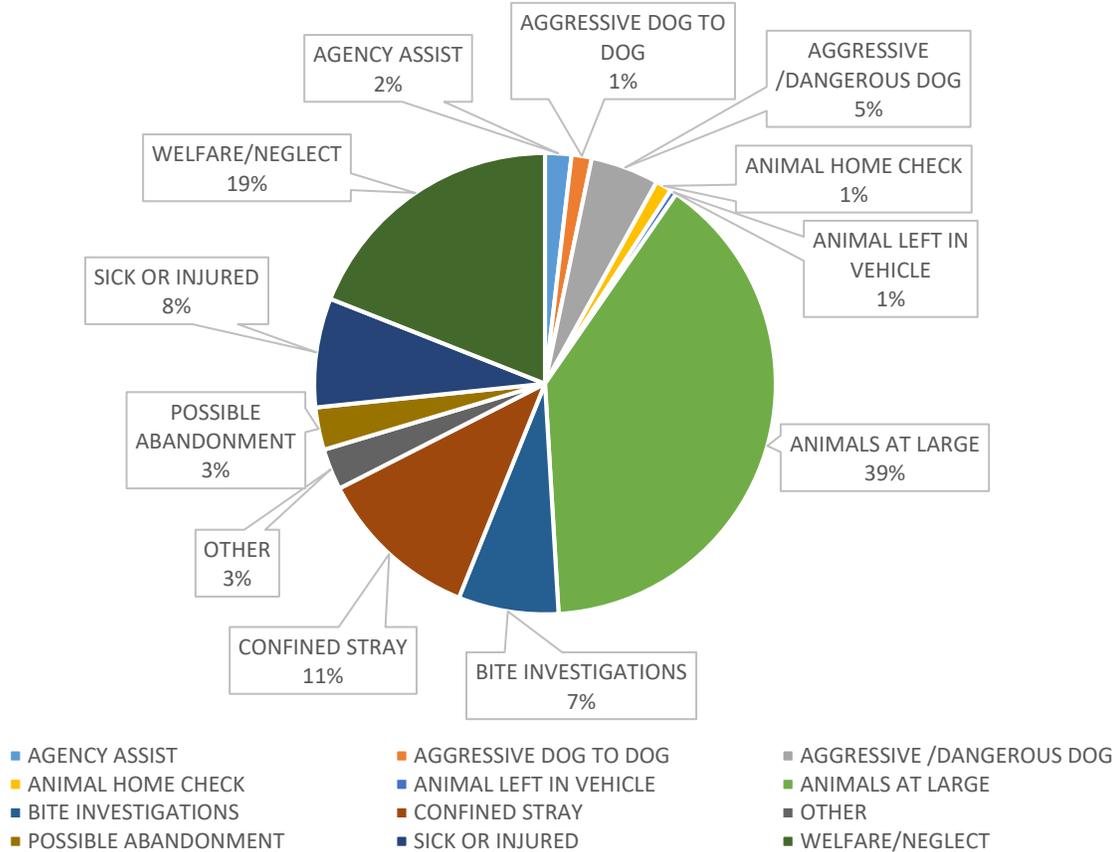
FIELD SERVICES

Montgomery County Animal Care and Control provided active and on call animal control service for all areas of Montgomery County and the City of Clarksville for 2019 cover 544 square miles and 741 miles of roadway, excluding the city of Clarksville and a portion of Ft. Campbell Military installation. 39% of all calls were for Animals at Large and 19% of all calls were Welfare/Neglect complaints.

Officer Activity

In 2019, MCACC Animal Control Officers responded to over 5,300 calls for service.

2019 ANNUAL REPORT - CALLS FOR SERVICE

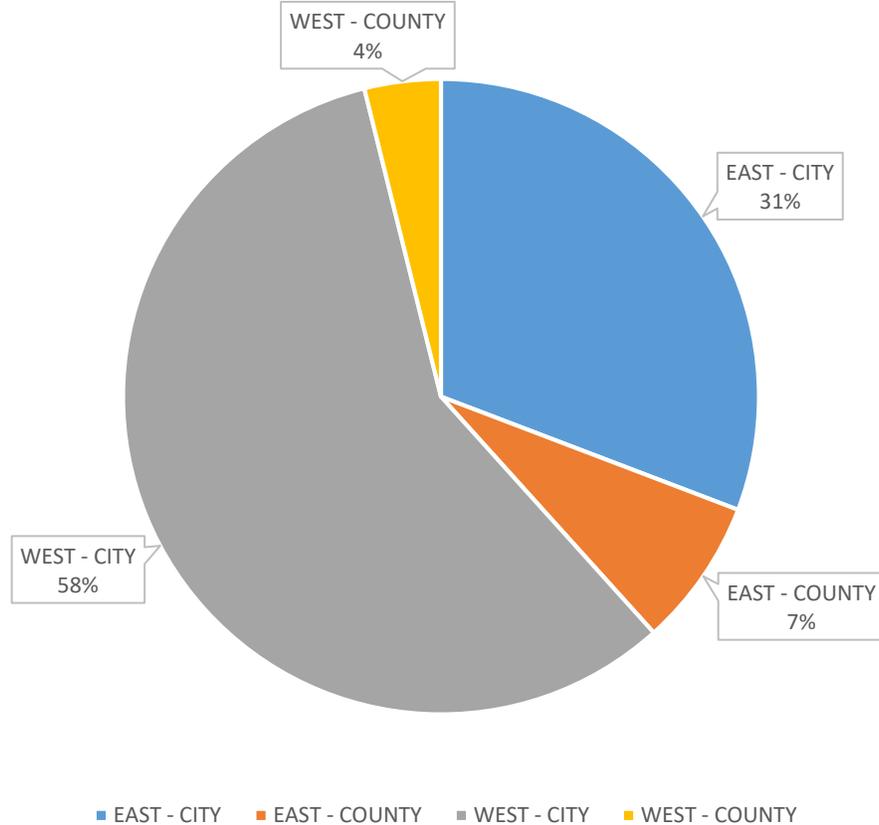


TYPE OF CALL	1 ST . Quarter	2 ND Quarter	3 RD Quarter	4 TH Quarter
Agency Assist	23	21	24	30
Aggressive Dog to Dog	12	26	19	18
Aggressive/Dangerous Dog	82	53	46	73
Animal Home Check	19	9	10	22
Animal Left in Vehicle	4	5	9	6
Animals at Large	578	515	478	523
Bite Investigations	93	113	95	72
Confined Stray	132	159	139	176
Possible Abandonment	23	39	56	55
Sick or Injured Animal	77	114	110	105
Welfare/Neglect	301	245	249	214
Other	11	15	37	75
Total	1,355	1,314	1,272	1,369

FIELD SERVICE CALLS BY ZONES

Animal Control Officers responded to 5,310 calls for service in Montgomery County in 2019 with a majority of the calls, (54%) being in the West portion of Montgomery County/City of Clarksville.

2019 ANNUAL REPORT - ACTIVITY BY ZONES

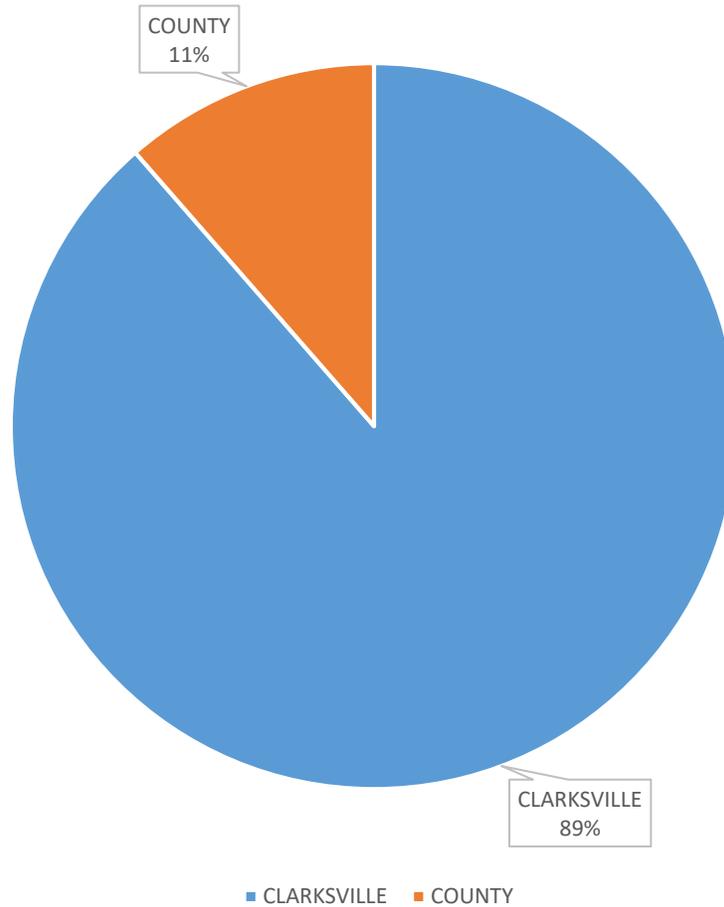


ZONE	1st. Quarter	2nd Quarter	3rd Quarter	4th Quarter
East – City	429	417	381	421
East – County	124	94	92	86
West – City	755	743	739	821
West – County	47	60	60	41
Total	1,355	1,314	1,272	1,369

FIELD SERVICE CALLS BY JURISDICTION

Calls for service that were responded to in Montgomery County were dispersed into the following two Jurisdictions, which covers the Montgomery County outside of the Clarksville City Limits and all unincorporated areas of the County, and within the city limits of Clarksville. (90%) of all calls for 2018 occurred within the city of Clarksville and (10%) of calls for 2018 occurred in the unincorporated areas of Montgomery County.

2019 ANNUAL REPORT - ACTIVITY BY JURISDICTION

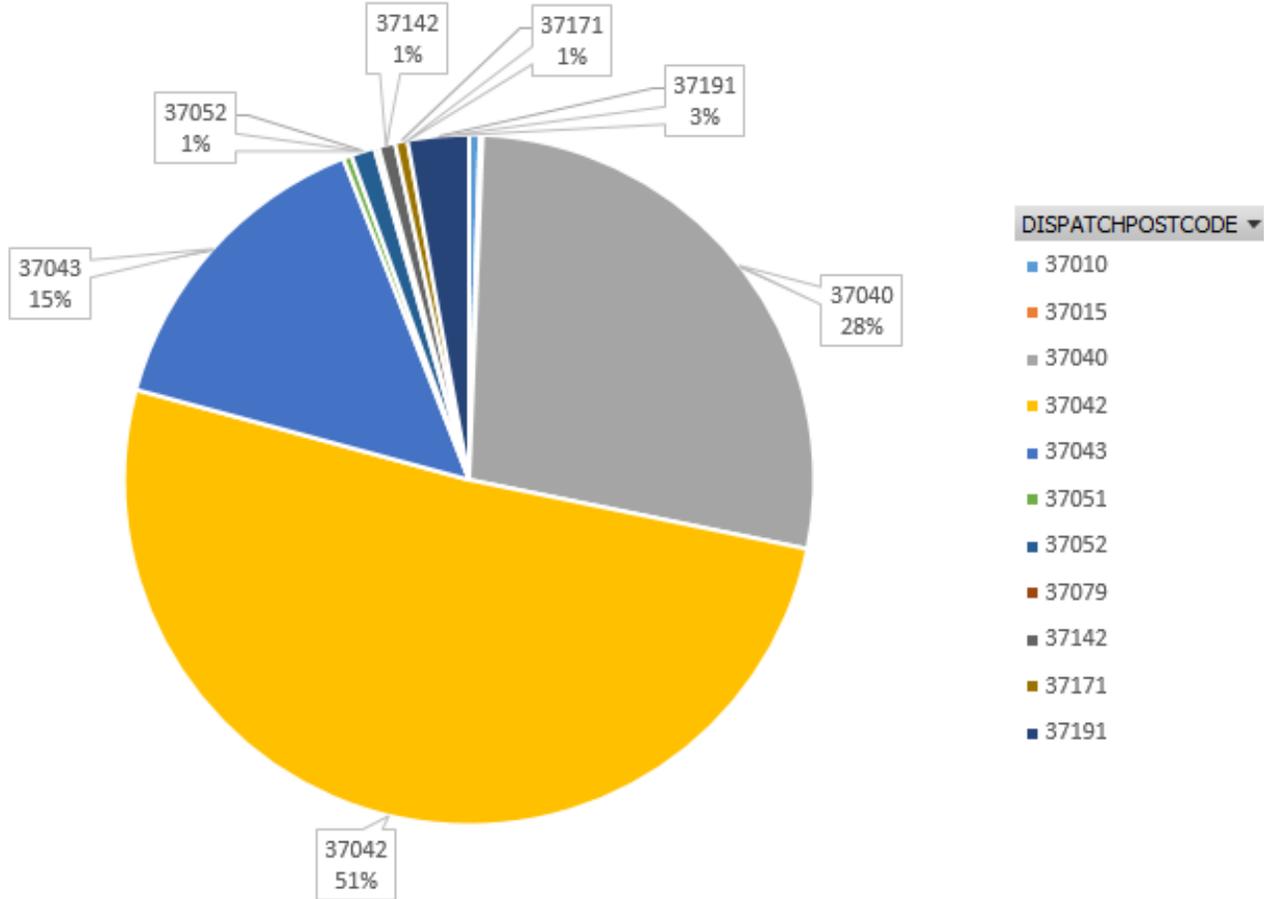


FIELD SERVICE CALLS BY ZIP CODE

Calls for service that were responded to in Montgomery County were dispersed into the following thirteen (11), which covers the Montgomery County outside of the Clarksville City Limits and all unincorporated areas of the County, and within the city limits of Clarksville. (51%) of all calls for the 2019 occurred within the 37042 Zip Code, which compromises the North Central portion of Montgomery County north of the Cumberland River, while (28%) of calls occurred in Zip Code area 37040, which compromises the Northeast and South Central portion of the County

Sum of Total

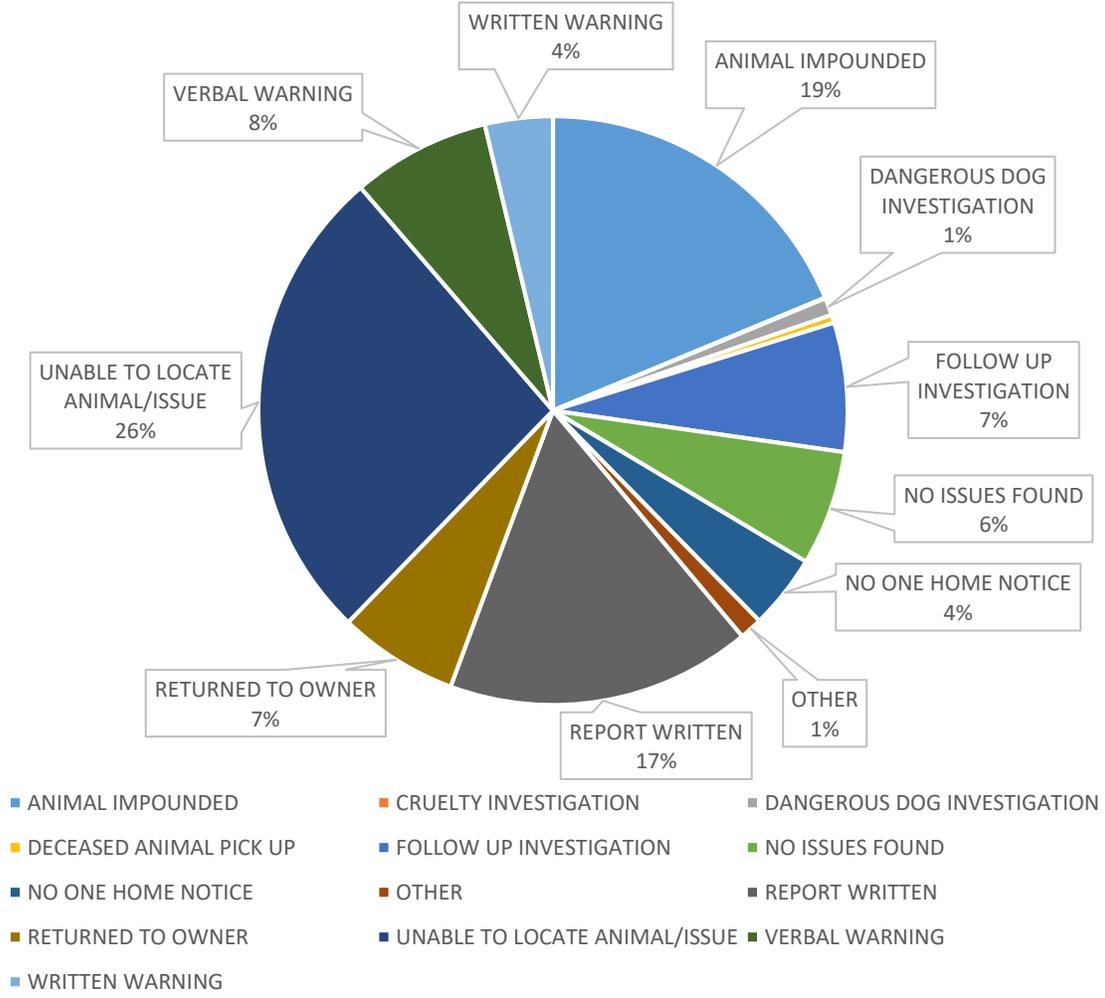
2019 ANNUAL REPORT - ACTIVITY BY ZIP CODES



OFFICER FIELD ACTIVITY RESULTS

Officers responded to 5,310 calls for service. In response to calls for services officer complete various forms of outcomes to close out and complete these calls ranging from warnings to written reports on the incidents. Some calls will have multiple outcomes due to the nature of the call (i.e. report written and verbal warning issued).

2019 ANNUAL REPORT - ACTIVITY RESULTS

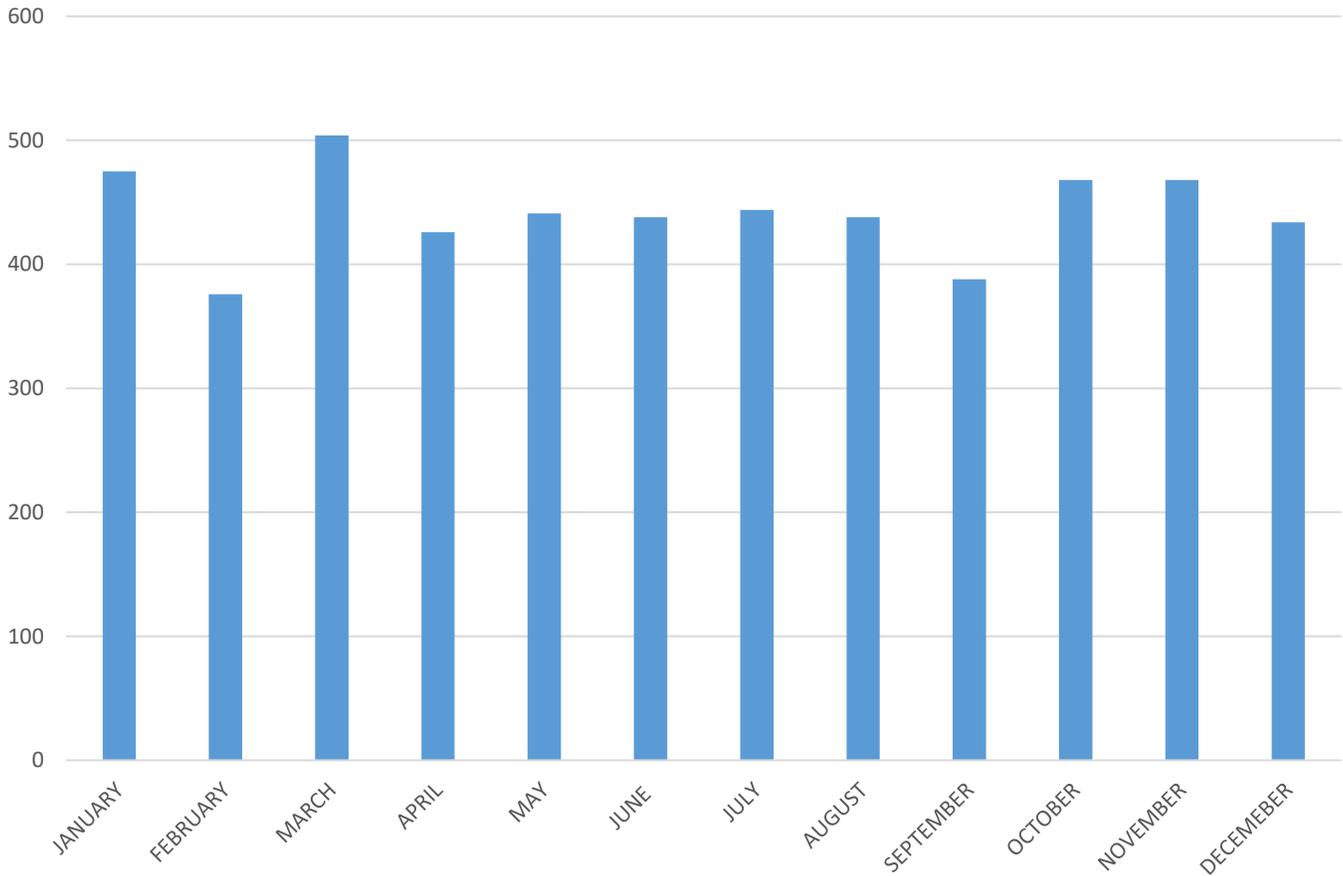


OFFICER FIELD ACTIVITY RESULTS BY MONTH

Officers primarily receive their calls for service from the MCACC dispatch at the shelter. All calls received after normal business hours are called into the on call officers cell phone for response to emergency and exigent circumstance type calls only.

Officers responded to over 5,310 calls in 2019 with the highest activity months being in early spring and late fall. o

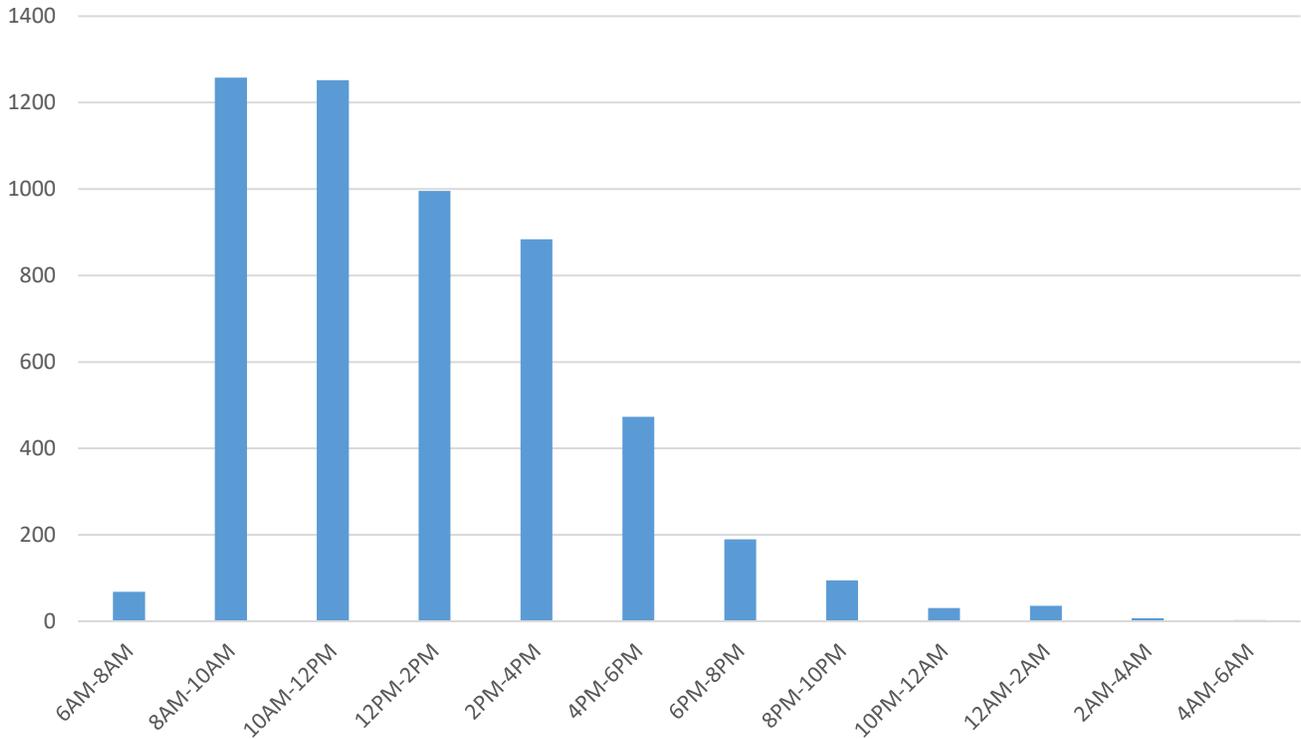
2019 ANNUAL REPORT - ACTIVITY BY MONTH



OFFICER FIELD ACTIVITY RESULTS BY TIME OF DAY

This will be the first year that a monthly base line for activity calls is being recorded. Officers responded to over 5,310 calls in 2019 with the highest activity hours of the day occurred between 8AM and 2PM

2019 ANNUAL REPORT - CALLS BY TIME OF DAY

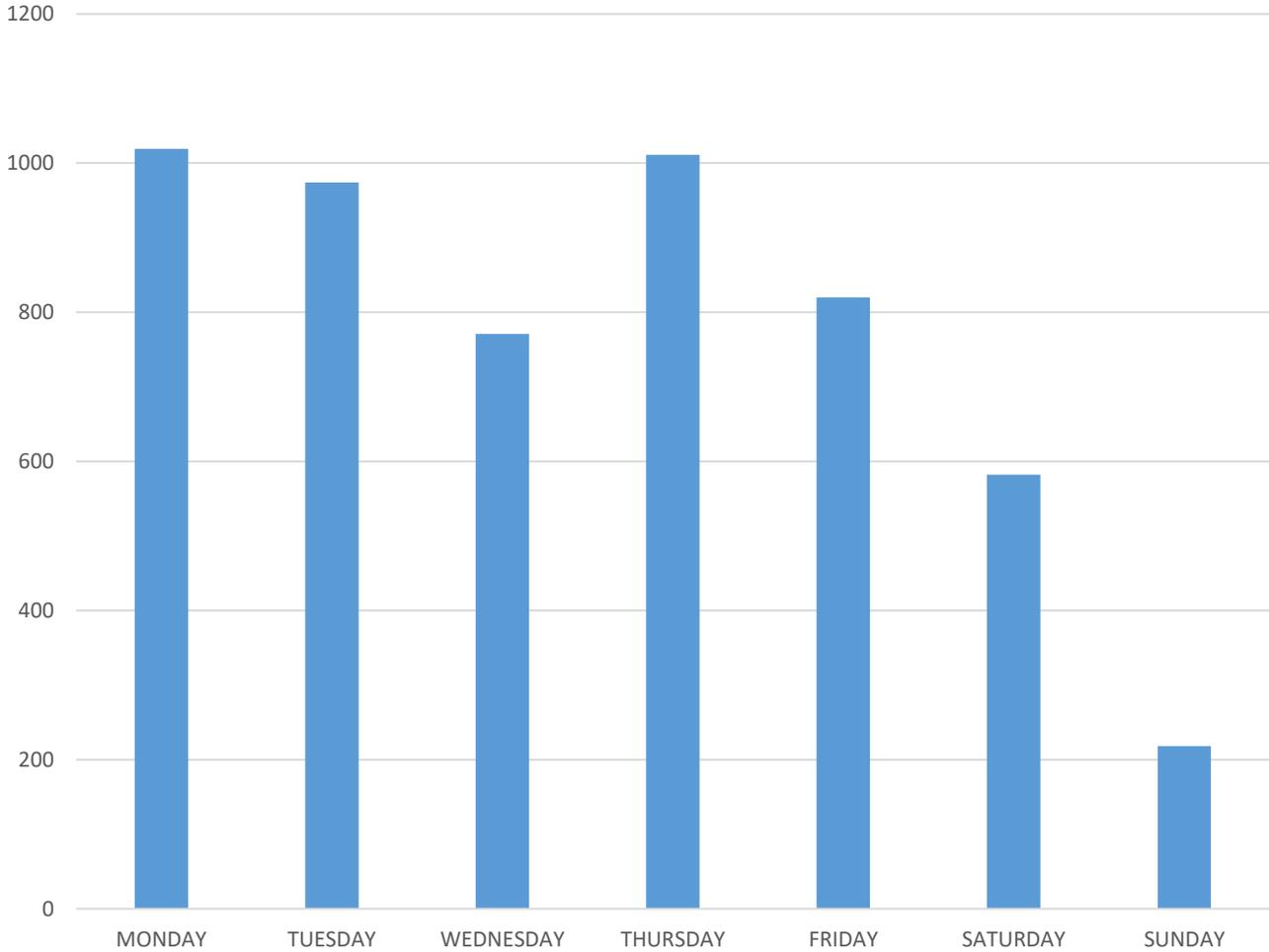


Time of Day	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.
6AM – 8AM	11	27	14	16
8AM – 10AM	303	324	374	257
10AM – 12PM	359	302	262	329
12PM – 2PM	242	242	238	274
2PM – 4PM	235	207	198	254
4PM – 6PM	127	107	100	143
6PM – 8PM	48	53	43	46
8PM – 10PM	19	30	24	22
10PM – 12AM	8	5	8	10
12AM – 2AM	1	12	7	16
2AM – 4AM	1	4	1	1
4AM – 6AM	1	1	3	1
Total	1355	1314	1272	1369

OFFICER FIELD ACTIVITY RESULTS DAY OF WEEK

This will be the first year that a monthly base line for activity calls is being recorded. Officers responded to over 5,310 calls in 2019 with the highest activity days of the week were Mondays, Tuesdays, and Thursdays.

2019 ANNUAL REPORT - CALLS BY DAY OF WEEK



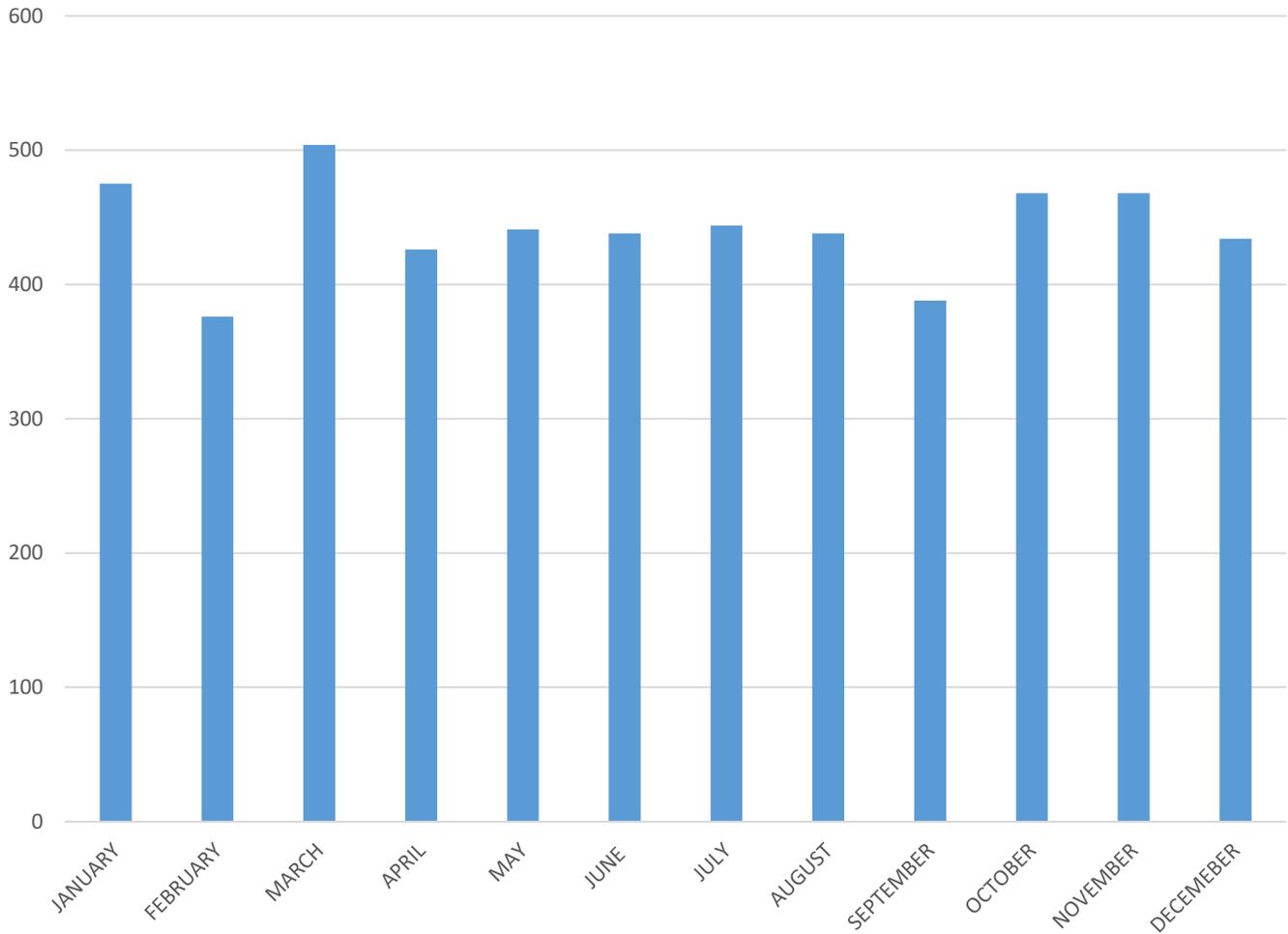
Day of Week	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Monday	240	262	265	242
Tuesday	242	243	210	261
Wednesday	216	181	178	182
Thursday	304	263	213	229
Friday	185	186	224	209
Saturday	128	137	130	167
Sunday	40	43	52	79
Total	1,355	1,314	1,272	1,369

SHELTER AND ADOPTION SERVICES

Kennel Visitors

The shelter saw over 20,000 visitors to the shelter in 2019 an increase of over 5,000 visitors from 2018. Most of the visitors indicated they were looking to adopt a pet or trying to locate a lost pet.

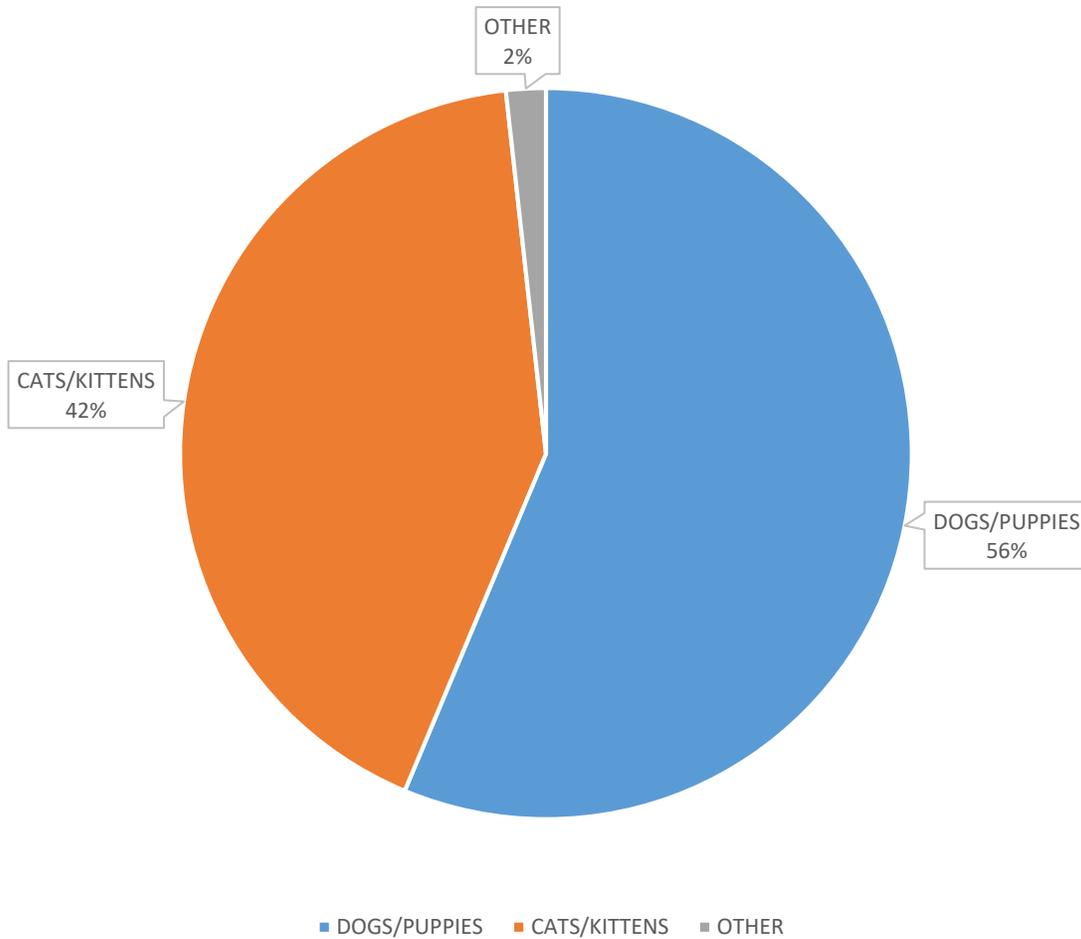
2019 ANNUAL REPORT - ACTIVITY BY MONTH



Animals Impounded

In 2019 the shelter took in over 4,413 animals. Of the animals impounded, 42% were cats/kittens, 56% were dogs/puppies with 2% being other animals (ferrets, pigs, birds, rabbits, etc.)

2019 ANNUAL REPORT - INTAKES BY SPECIES



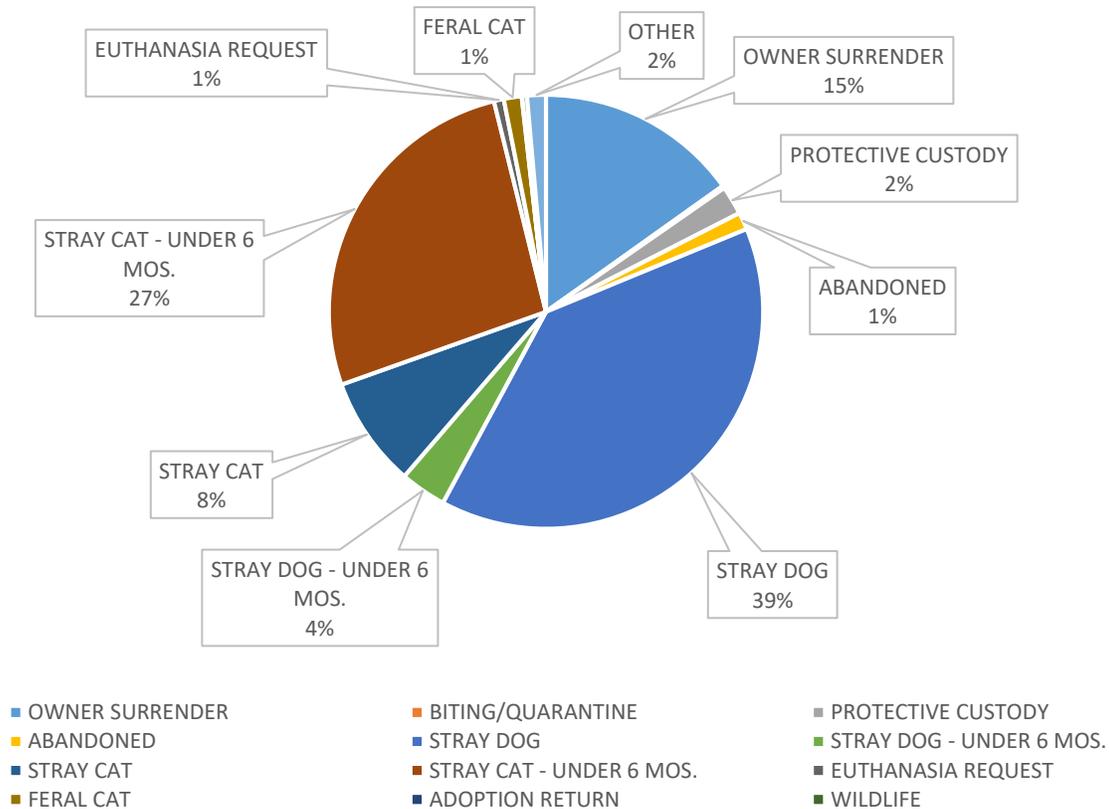
Types of Animals Impounded	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Dog/Puppies	602	591	641	609
Cat/Kittens	224	621	608	434
Other	13	23	17	29
Total	839	1,236	1,266	1,072

SHELTER INTAKE REASONS

The shelter took 4,413 animals in 2019. A majority of those intakes, (78%) were stray animals either picked up in the field or brought in over the counter. (15%) were owner surrendered pets down from 23% in 2018 and the remaining (7%) consisted of Adoption Returns, Feral Animals, Euthanasia Requests, Bite Quarantines, Protective Custody, and Abandoned Animals.

NOTE: Owner Surrenders dropped by 25% from 2018 to 2019

2019 ANNUAL REPORT - SHELTER ANIMAL INTAKE REASONS



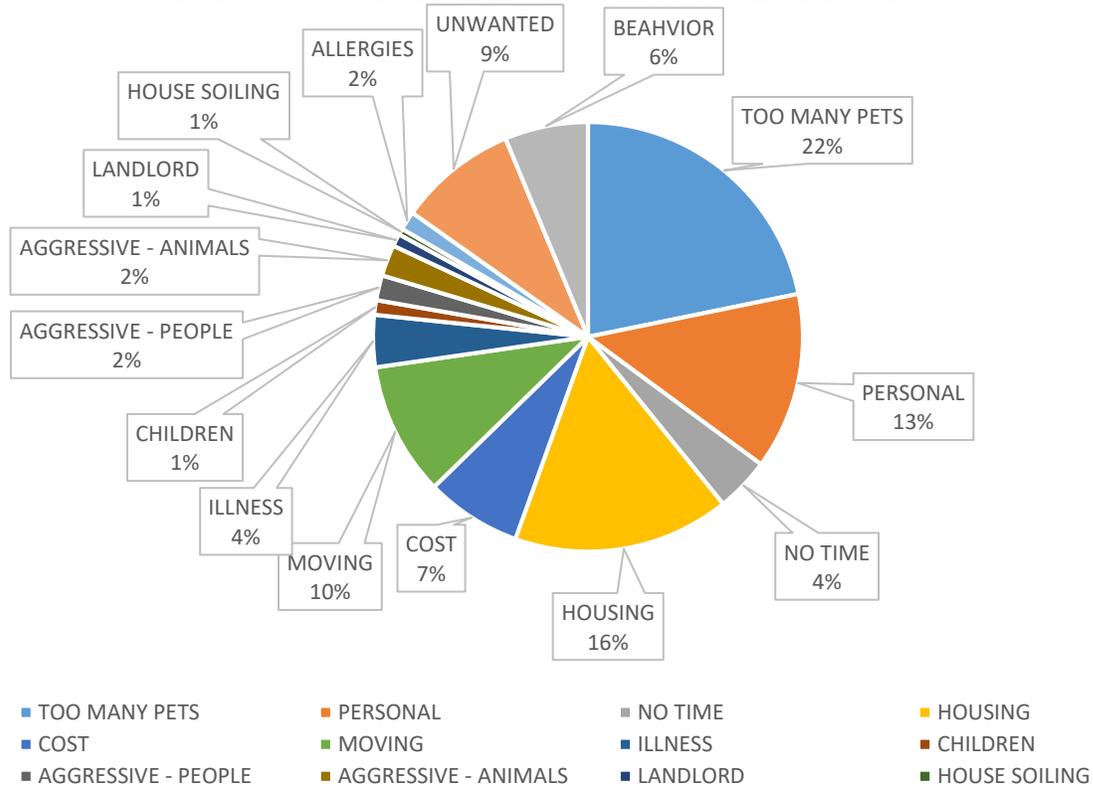
ENTRY REASON	1 ST QUARTER	2 ND QUARTER	3 RD QUARTER	4 TH QUARTER
Abandoned	20	13	28	6
Euthanasia Request	5	6	10	14
Feral Cat	14	14	21	14
Owner Surrender	144	195	150	149
Owner Surrender Other	3	12	4	7
Protective Custody	19	15	34	19
Quarantine	1	4	2	2
Returned Adoption	12	7	3	4
Stray Dog/Cat	584	950	995	803
Stray Animal Other	8	4	8	10
Wildlife	1	2	4	12
Total	839	1236	1266	1072

Owner Surrenders

In October of 2018 we changed our Owner Surrender policy to deter the flow of unwanted pets entering the shelter through diversion strategies. Of those Owner Surrenders, the most prevalent reason to Owner Surrender was 1. Too Many - 22%, followed by 2. Housing - 16% and Personal – 13%. Time, Owner Illness, and Behavior were other primary reasons 49%

NOTE: We have seen a 25% decrease in Owner Surrenders from 2018 to 2019

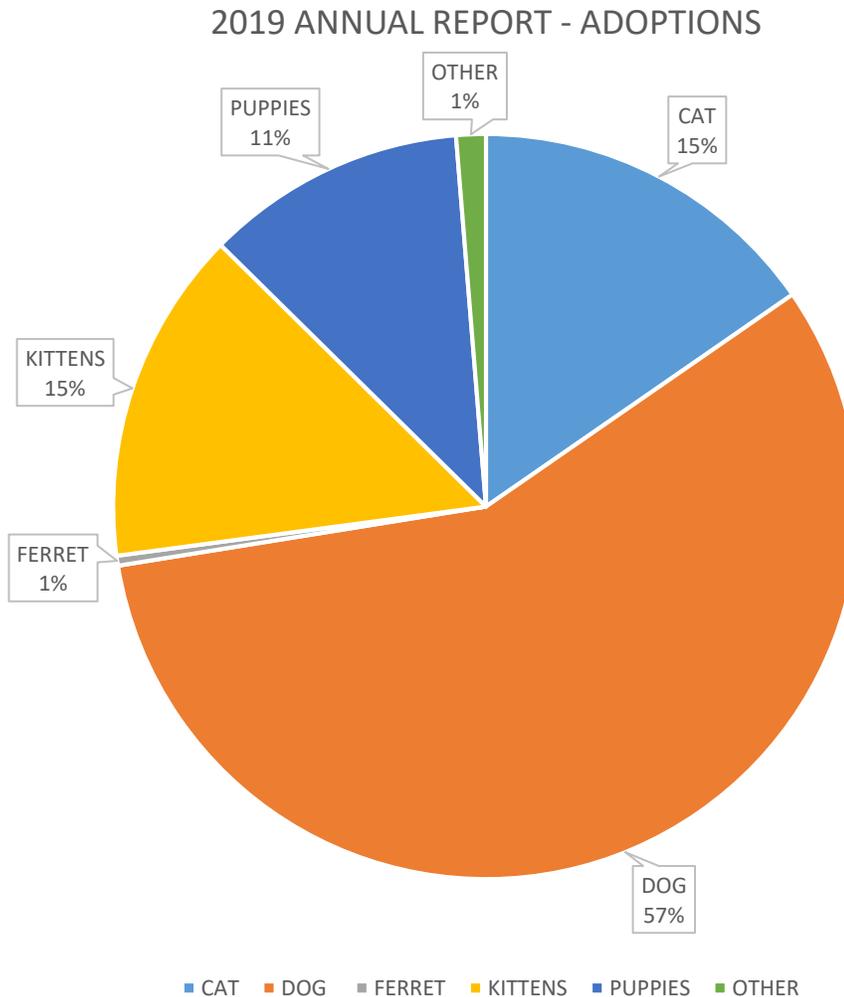
2019 ANNUAL REPORT - OWNER SURRENDER REASONS



Owner Surrenders	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Too Many Pets	15	72	22	30
Personal	7	20	38	20
No Time	11	6	3	6
Housing	41	7	26	30
Cost	11	18	12	5
Moving	12	24	15	13
Illness	5	3	5	12
Children	2	3	2	3
Aggressive – People	4	3	2	3
Aggressive – Animals	6	2	3	4
Landlord	1	0	0	2
Behavior	12	18	2	11
Unwanted	13	20	14	10
Allergies	4	1	3	1
Total	144	195	150	149

Adoptions

The shelter adopted out 1,634 animals in 2019. There were various species of animals that were adopted from MCACC ranging from Dogs and Cats to Pigs and Ferrets. Dogs and Puppies made up 68% of all adoptions while Cats and Kittens were 30% followed by 2% consisting of Birds, Chickens, Pigs, Ferrets, Rabbits, and Guinea pigs.

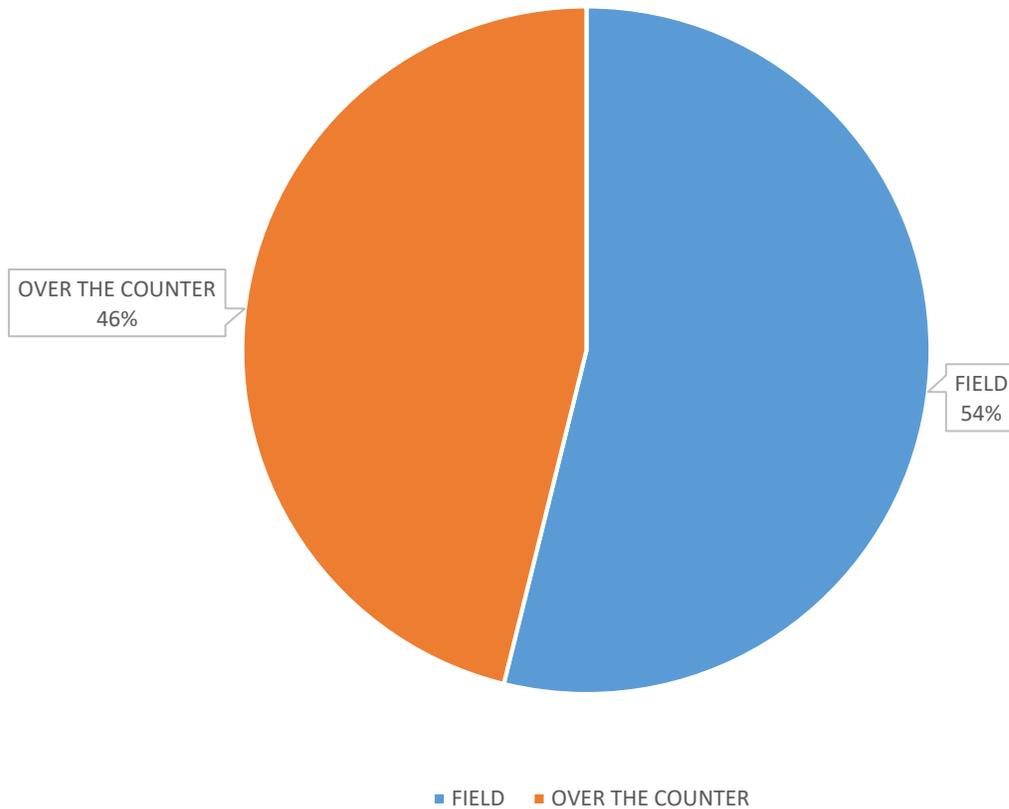


Adoptions	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr
Cat	52	41	83	75
Dog	205	223	263	242
Kittens	13	26	114	84
Puppies	36	30	57	52
Ferret	2	4	0	1
Other	0	3	10	8
Total	308	327	537	462

Intakes

There were 4,413 animals that were impounded at MCACC throughout 2019. Animals are typically impounded in 2 fashions, Over The Counter (OTC) or from the Field (Officers). OTC Impounds are generated from members of the community bringing in stray animals and owner surrenders to the shelter. Field intakes are those animals that are picked up by officers in the field. In 2019 54% of our intakes were generated from Field Impounds and 46% came in over the counter at our shelter.

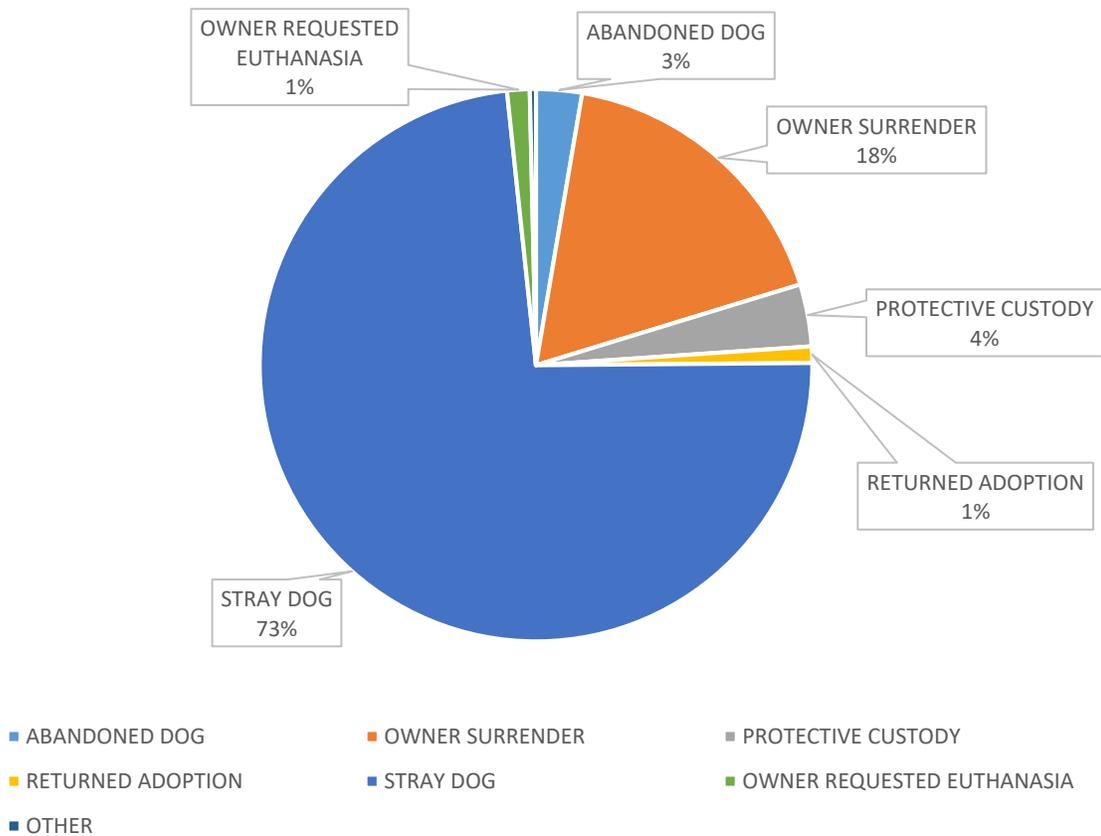
2019 ANNUAL REPORT - INTAKES BY AREA



Dogs

There were 2,510 dogs impounded in 2019. 73% were strays, 18% were owner released. 8% were for other reasons (Quarantine, Protective Care, Confiscated), and 1% were impounded for owner requested euthanasia

2019 ANNUAL REPORT - DOG INTAKE REASONS

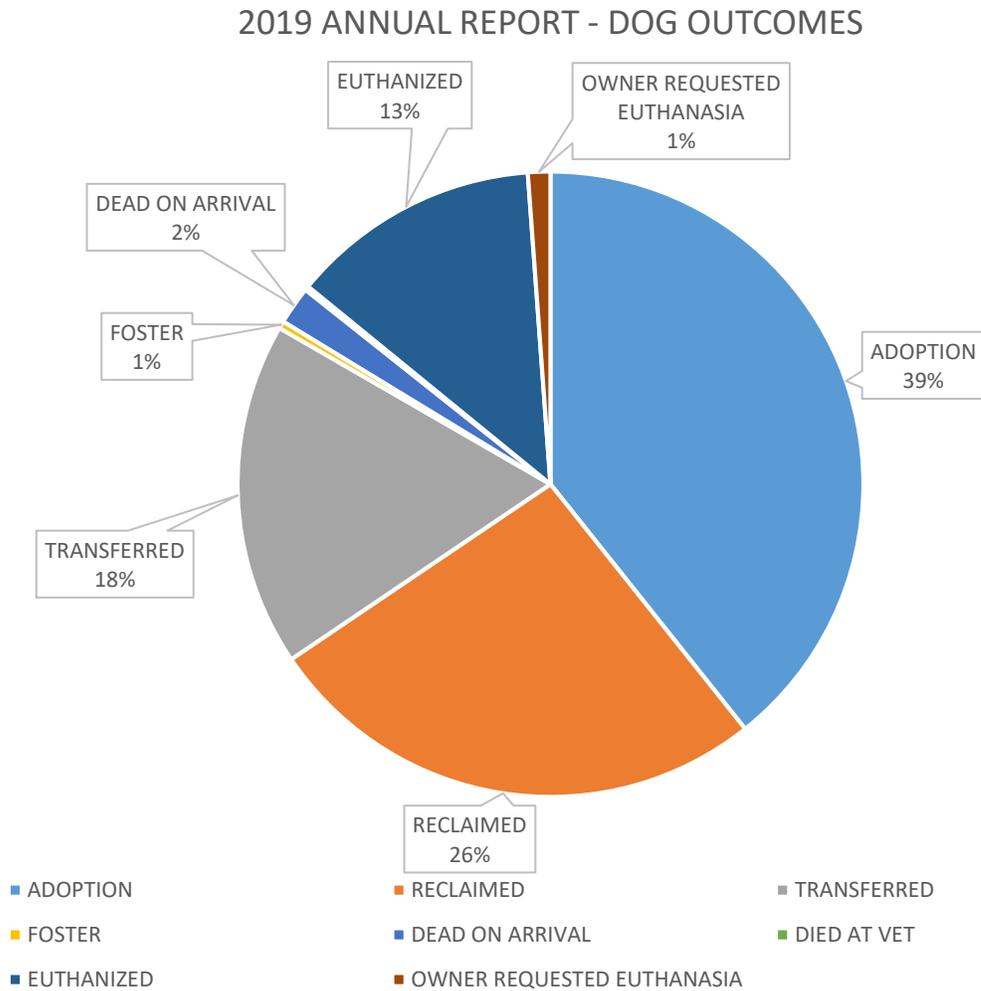


Dog Impound Reason	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Stray	429	460	483	474
Owner Surrender	123	105	99	113
Protective Custody	19	18	34	20
Returned Adoption	12	7	3	2
Abandoned Dog	20	13	28	6
Owner Requested Euthanasia	5	4	10	14
Other Reason	1	4	2	2
Total	609	611	659	631

Dog Outcomes

Outcomes for dogs impounded at the shelter in 2019 were primarily adoptions 39%, returned to owner 26%, and transferred to rescue 18%. Another 13% were euthanized.

***MCACC had a live release rate of 86% for dogs at the end of 2019**



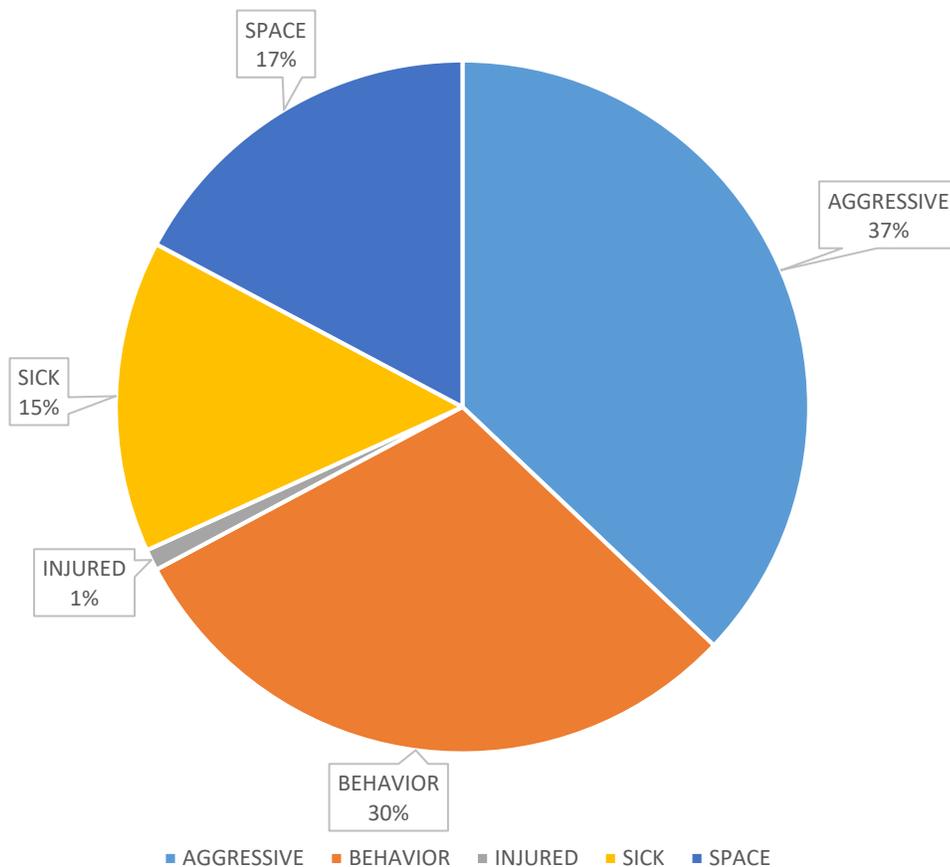
Dog Outcome	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Adoption	154	200	295	266
Reclaimed	123	168	146	178
Transferred	131	114	87	83
Foster	2	0	3	4
Dead on Arrival	7	7	17	15
Died at Vet	7	0	0	2
Euthanized	72	69	94	67
Owner Requested Euthanasia	5	4	10	8
Total	494	562	652	623

Dog Euthanasia

Of the 302 dogs euthanized, 67% were for behavior or aggression problems that were deemed unadoptable or unsuitable for rescue. Those problems were identified through owner reports, staff experience and interaction with the dog, shelter temperament testing, and previous bite or aggression history. Other dogs were euthanized for medical issues 16%, space due to overcrowding and no available rescues or facilities to accept overflow 17% and owner requested euthanasia 1%

***NOTE: Euthanasia was decreased by 17% from 2018 to 2019**

2019 ANNUAL REPORT - DOG EUTHANASIA REASON

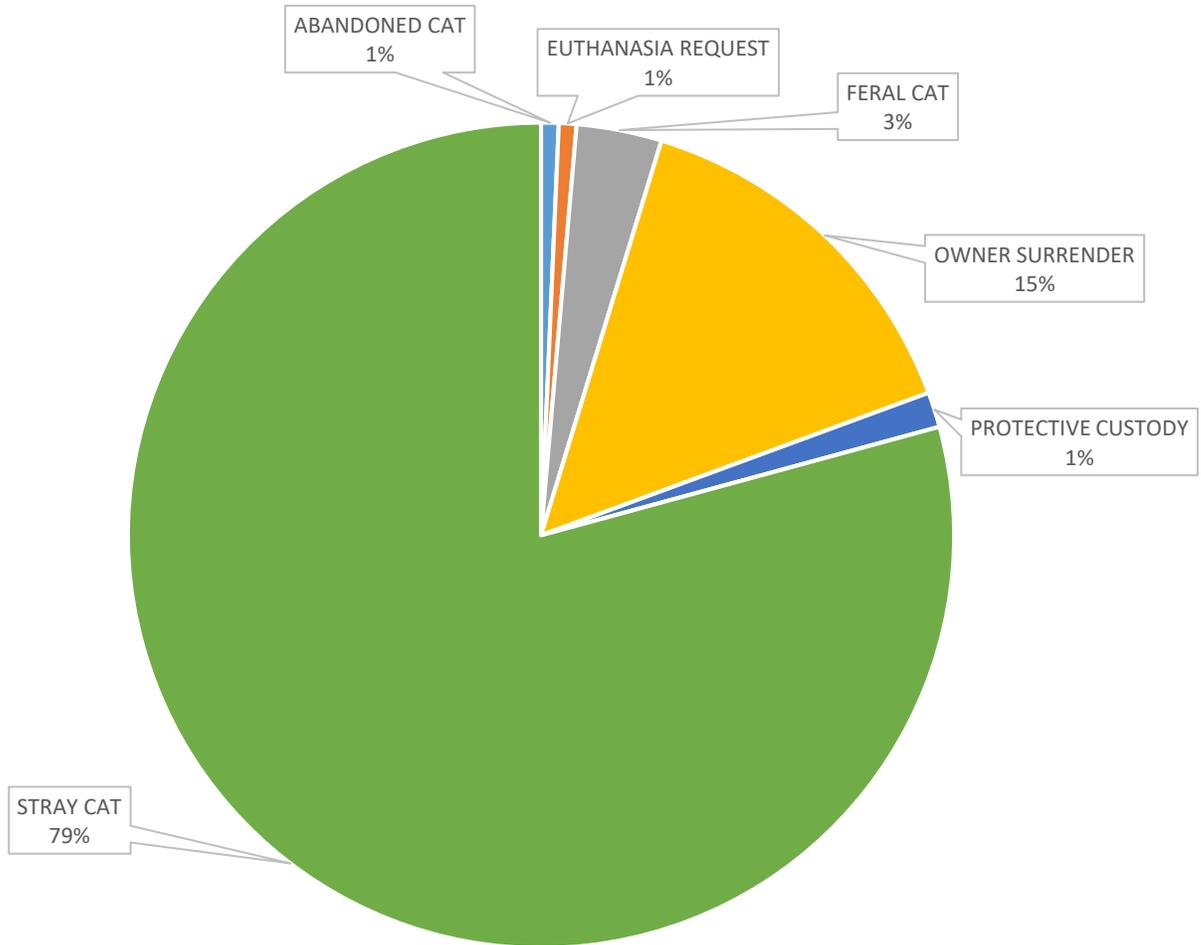


Dog Euthanasia Reason	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Aggressive	34	28	28	22
Behavior	21	13	31	26
Sick/Injured	11	9	19	8
Space	6	19	16	11
Total	72	69	94	67

Cats

There were 1,888 cats impounded in 2019. 79% were stray cats and kittens, 15% were owner surrenders and 5% were for other reasons such as returned adoptions, feral, etc. A great number of the cats impounded would tremendously benefit from a shelter operated “return to field” program.

2019 ANNUAL REPORT - CAT INTAKES



■ ABANDONED CAT ■ EUTHANASIA REQUEST ■ FERAL CAT ■ OWNER SURRENDER ■ PROTECTIVE CUSTODY ■ STRAY CAT

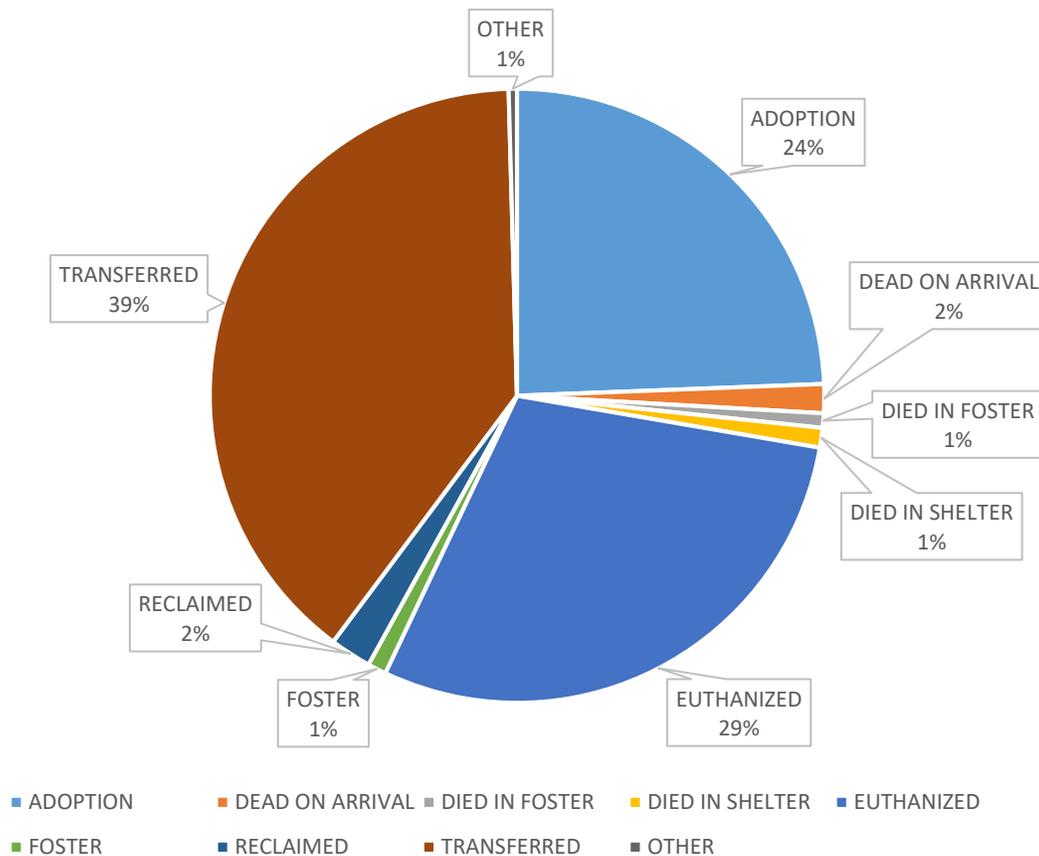
Cat Impound Reason	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Stray Cat	152	495	515	334
Abandoned Cat	6	3	3	1
Feral Cat	14	14	21	14
Owner Surrender Cat	52	101	56	68
Protective Custody	0	6	16	4
Owner Requested Euthanasia	0	1	0	12
Total	224	620	611	433

Cat Outcomes

Outcomes for cats impounded at the shelter Adoption - 24%, Transferred to other shelters, rescues or Humane Societies for adoption 39%. 29% euthanized after intake.

NOTE 2: MCACC ended 2019 with a 73% live release rate, 8% increase over 2018.

2019 ANNUAL REPORT - CAT INTAKE REASONS



Cat Outcome	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Adoption	44	117	187	100
Dead On Arrival	3	9	12	4
Died at Vet	0	2	2	0
Died in Foster	0	9	2	3
Died in Shelter	2	8	9	0
Euthanized	51	147	201	140
Foster	0	3	10	5
Reclaimed	8	12	17	3
Transferred	115	305	167	136
Total	223	613	607	394

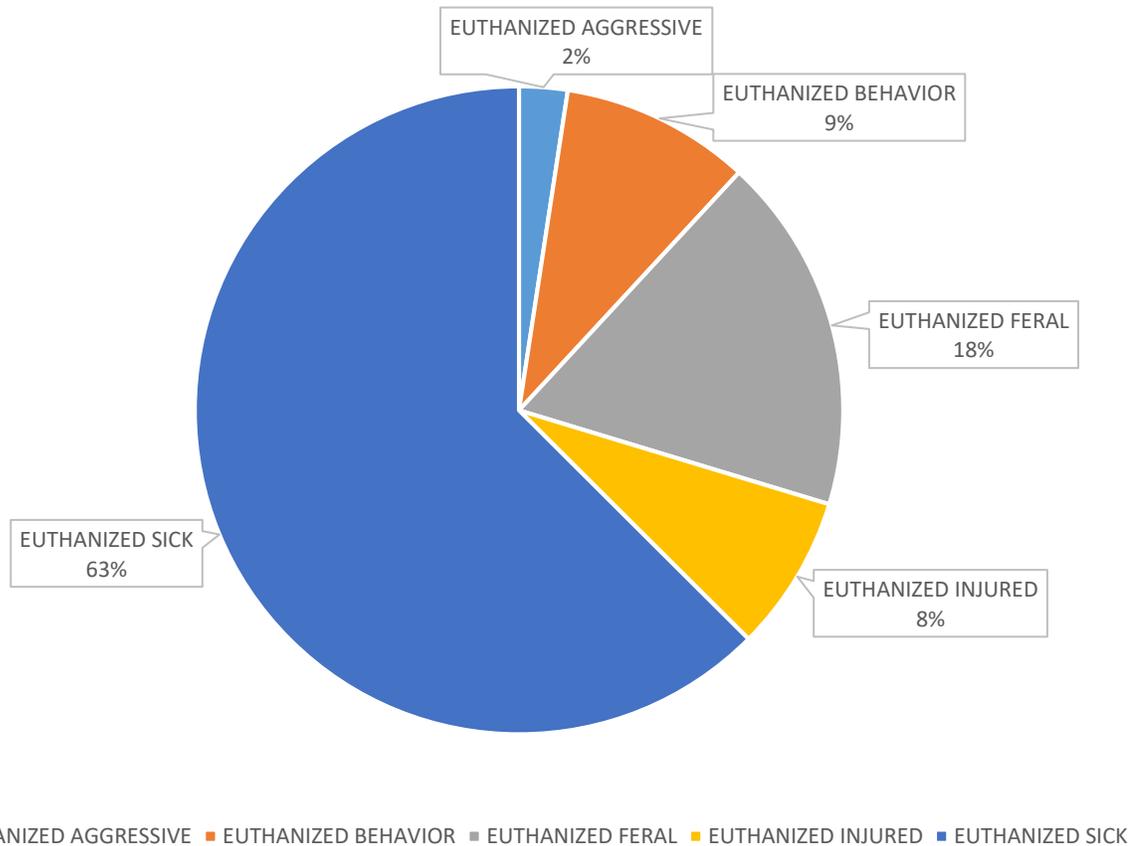
Cat Euthanasia

Of the 1,888 cats that were impounded 71% were euthanized due to being either sick or injured; 18% were euthanized for being feral; and 11% were for other reasons such as owner requested, behavior, aggressive, etc.

NOTE: There was a 18% Reduction in overall Cat Euthanasia for 2019 from 2018

NOTE: There was also a 10% Reduction in the number of sick cats that required Euthanasia

2019 ANNUAL REPORT - EUTHANASIA REASONS

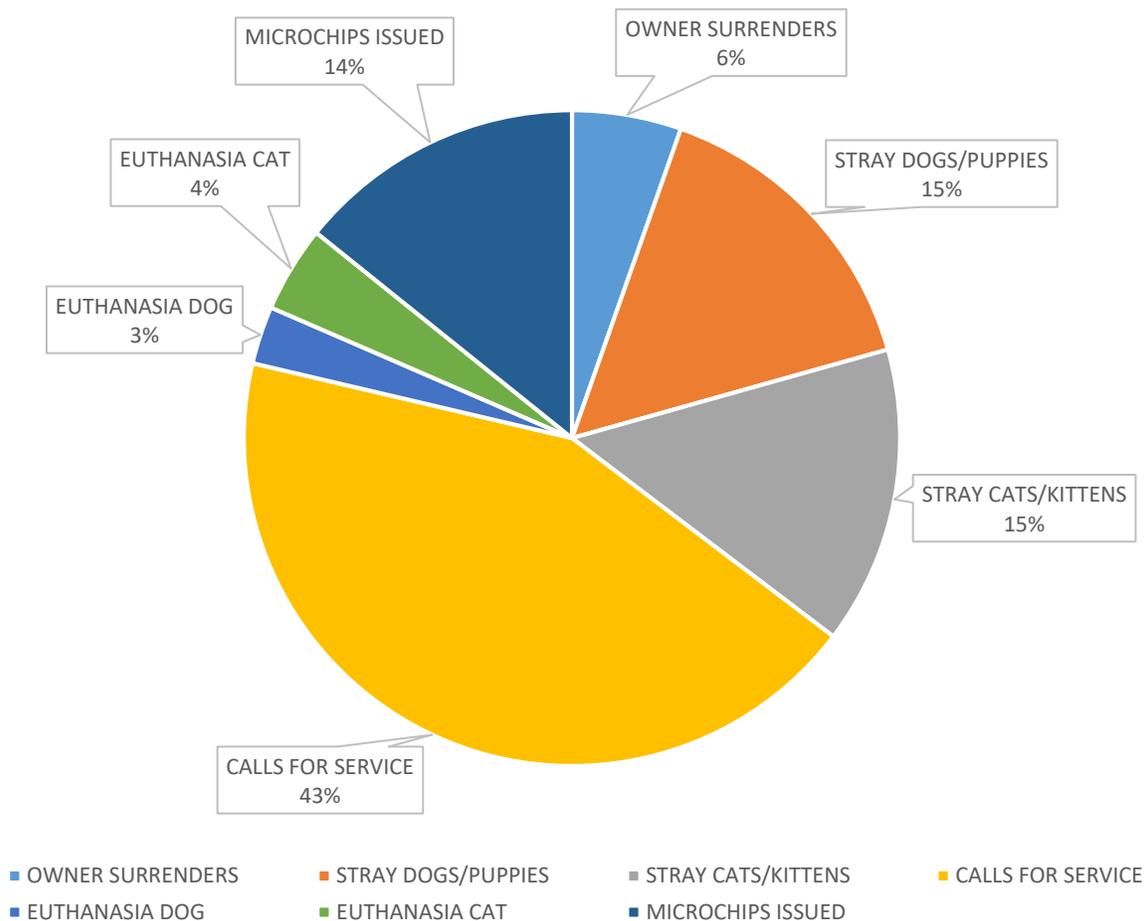


Cat Euthanasia Reason	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
Aggressive	4	1	2	6
Behavior/Temperament	12	18	11	10
Feral	17	16	33	30
Injured	6	7	9	20
Sick	12	105	146	74
Total	51	147	201	140

Shelter Notes

On September 1st, 2018 we implemented a new controlled intake regulation as well as mandatory microchipping of all animals leaving the shelter. The figures below represent a running total from January 1st, 2019 to December 31st, 2019.

2019 ANNUAL REPORT - SHELTER ACTIVITY



	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.	Total
Owner Surrenders	49	60	46	83	78	38	43	55	59	41	46	62	660
Stray Dogs/Puppies	130	135	178	144	149	154	184	184	136	170	153	153	1,870
Stray Cats/Kittens	69	41	42	67	189	229	191	191	152	153	111	66	1,801
Calls for Service	475	376	504	436	440	438	444	438	388	468	468	435	5,310
Euthanasia Dog	23	42	27	18	31	28	21	54	29	27	33	16	349
Euthanasia Cat	6	8	26	21	18	102	23	81	76	75	44	42	522
Microchips Issued	109	105	131	128	118	153	236	162	124	182	144	150	1,743
Live Release Rate Total	89%	82%	83%	87%	85%	67%	91%	70%	74%	79%	80%	86%	81%
Dogs	74%	79%	89%	92%	85%	87%	91%	81%	87%	88%	85%	92%	86%
Cats	92%	80%	63%	75%	85%	49%	90%	51%	55%	70%	73%	77%	73%

Pet Registrations

Pet Registrations consist of State of Tennessee Rabies Tags that have been distributed to the 19 local veterinary practices in Montgomery County. These local veterinary practices provide the rabies vaccinations for pets and issue the State of Tennessee Rabies tag to each dog or cat that has been vaccinated against the rabies virus. A \$5.00 fee is charged for the sale of State Rabies Tags in Montgomery County. For the month of March rabies vaccination fee's are reduced to \$1.00 as part of the Rabies Awareness Month.

We had over 43,000 rabies tags issued in Montgomery County for 2019, of which 73% of all tags were issued to Dogs and 27% were issued to Cats in Montgomery County.

2019 ANNUAL REPORT - RABIES TAGS ISSUED

